

# PATIENT NAVIGATION

## We offer 4 unique services to meet your Patient Navigation needs:

### Swift Admit

One call to our clinically trained Access Specialists to transfer patients.

### Discharge Direct

Activates post discharge patient call backs to help mitigate re-admissions.

### After-Hours Assist

Evening and overnight support for bed management, case management, or physician scheduling to eliminate interruptions in accessibility.

### Ask an RN

Serves as a traffic controller to be proactive in directing patients to the most appropriate level of care or answering questions they may have.

At PHI Patient Navigation, we set our standards high: we are the problem-solvers, the thought leaders, and the driving force behind the evolution of our industry. We are not simply a vendor, we are the “go-to” strategic partner that our customers can trust. Pushing the limits of what transfer centers can be, we are here to help you do your job better – in a way that’s completely you.

It’s a simpler process for your team.

It’s higher revenue for your organization.

It’s better care for your patients.

It’s innovation that’s changing the game.

It’s PHI Patient Navigation.

800.421.6111

[www.PHIpatnav.com](http://www.PHIpatnav.com)



WE ARE REVOLUTION



# WE ARE YOU

PHI Patient Navigation is a proven transfer center system that can help you generate higher revenues, lower transfer center costs and increase market share. In a tough environment where systems are struggling to meet their budget, we take what you have right now and turn it into a profitable entity. Our goal is simple. We are the revenue-generating partner that helps your team do what they do best: **patient care.**

Increases  
**Revenue**  
Mitigates Patient Leakage  
Decreases Expenses

**Market Specific**  
800 number

**150+** data points  
used to capture detailed  
information

**30%**  
Average Market Share Growth

AVERAGE  
**6-12 MONTHS**  
Return on Investment

**8 second average answer time**  
answering as a representative of your facility

**0.46%**  
Call Abandonment Rate

OUR CLINICIANS HAVE  
**10 YEARS**  
CRITICAL CARE EXPERIENCE

**40,000**  
calls per month

