

PATIENT NAVIGATION

We offer 4 unique services to meet your Patient Navigation needs:

Swift Admit

One call to our clinically trained Access Specialists to transfer patients.

Discharge Direct

Activates post discharge patient call backs to help mitigate re-admissions.

After-Hours Assist

Evening and overnight support for bed management, case management, or physician scheduling to eliminate interruptions in accessibility.

Ask an RN

Serves as a traffic controller to be proactive in directing patients to the most appropriate level of care or answering questions they may have.

At PHI Patient Navigation, we set our standards high: we are the problem-solvers, the thought leaders, and the driving force behind the evolution of our industry. We are not simply a vendor, we are the “go-to” strategic partner that our customers can trust. Pushing the limits of what transfer centers can be, we are here to help you do your job better – in a way that’s completely you.

It’s a simpler process for your team.

It’s higher revenue for your organization.

It’s better care for your patients.

It’s innovation that’s changing the game.

It’s PHI Patient Navigation.

800.421.6111

www.PHIpatnav.com



WE ARE YOU

PHI Patient Navigation is a proven transfer center system that can help you generate higher revenues, lower transfer center costs and increase market share. In a tough environment where systems are struggling to meet their budget, we take what you have right now and turn it into a profitable entity. Our goal is simple. We are the revenue-generating partner that helps your team do what they do best: **patient care.**

Increases
Revenue
Mitigates Patient Leakage
Decreases Expenses

Market Specific
800 number

150+ data points
used to capture detailed
information

AVERAGE
6-12 MONTHS
Return on Investment

**8 second
average
answer
time**
answering as
a representative
of your facility

30%
Average Market Share Growth

0.46%
Call Abandonment
Rate

OUR
CLINICIANS
HAVE
10
YEARS
CRITICAL CARE
EXPERIENCE

40,000
calls per month

